

**Skim Perubatan Madani**

Informed Consent and Declaration Form

**CONSENT AND DECLARATION FORM**

**A. FOR INDIVIDUAL**

By submitting this form, I hereby declare that I have read, understand, and agree to the terms of the Privacy Policy of ProtectHealth Corporation Sdn Bhd (“ProtectHealth”) as per below attached. I voluntarily consent and authorise ProtectHealth to collect, administer, manage, and process all my personal data including sensitive personal data (collectively known as “Personal Data”) obtained directly or indirectly from third parties, registered medical practitioners, clinics, hospitals, and other relevant healthcare facilities and/or the Ministry of Health Malaysia; to be used only for the purposerelated to Skim Perubatan MADANI.

For avoidance of doubt, Personal Data includes all data defined within the Personal Data Protection Act 2010 (“PDPA”).

**B. FOR DEPENDANTS, MINORS AND PATIENTS WITH LEGAL GUARDIANS**

By submitting this form, I, as the authorized person (“Authorised Person”) hereby declare that I am authorised and has the legal rights to provide the necessary consent for and on behalf of spouse/parent/next of kin/children/legal guardian for the individual or Beneficiary/ies as stated in this form. I/the Beneficiary/ies shall be bound by the terms of the Privacy Policy of ProtectHealth as attached herein.

For avoidance of doubt, the Beneficiary/ies shall include old or ill persons, dependants under my care or any individual below or above 18 who are registered as my dependents including but not limited to any individual of incapacity of mind or any other individuals with physical or mental disabilities who are represented by me for any reasons permitted by the law including foster and orphan’s home. I hereby understand and agree that I/Beneficiary/ies hereby agree to be subjected to the following terms and conditions:

1. To expressly consent and authorise ProtectHealth to collect, administer, manage, health records and process all personal and sensitive data of I/Beneficiary/ies (collectively known as “Personal Data”) either obtained directly or indirectly from third parties, government agencies, ministries e.g. Inland Revenue Board, registered medical practitioner, clinics, hospitals, and other relevant healthcare facilities and/or the Ministry of Health Malaysia.
2. The Personal Data to be used only for the

purpose related to Skim Perubatan MADANI, including the following: -

- a. Medical Treatment.
  - b. Medical Audit and Quality.
  - c. Health Profiling.
  - d. Data Analytics; and
  - e. Monitoring and Evaluation.
3. To expressly consent for ProtectHealth to disclose Personal Data to the relevant ministries in Malaysia, if necessary.
  4. To allow treatment by medical practitioners to access Personal Data, including but not limited to all health records, for the purpose of providing I/Beneficiary/ies with medical care. The health records including personal and sensitive information about medical history, diagnoses, and treatments.
  5. I confirm and declare that my/Beneficiary/ies Personal Data and any confidential information disclosed to ProtectHealth are true and correct to the best of my knowledge.
  6. I hereby undertake to inform ProtectHealth immediately of any changes and latest information on my/Beneficiary/ies Personal Data.
  7. I hereby declare that I/Beneficiaries did not enrolled in any other medical benefits scheme that offers outpatient medical coverage similar to Skim Perubatan MADANI provided by the employer, the state government, or any other organization. In the event that I/the Beneficiary/ies enrolled in such any similar program, I/the Beneficiary/ies acknowledge that my eligibility under that program has been fully utilized.

## Skim Perubatan Madani

Informed Consent and Declaration Form

### **PRIVACY POLICY - SKIM PERUBATAN MADANI**

#### **1. INTRODUCTION**

PRIMIS System ("PRIMIS" or "the System") is a free, secure service offered by ProtectHealth Corporation Sdn. Bhd. (hereinafter referred to as, "ProtectHealth", "we", "us", or "our"). The service allows System users to access and manage benefits provided under the Skim Perubatan MADANI.

ProtectHealth is committed to ensure that the processing of personal data by ProtectHealth complies with the Personal Data

Protection Act 2010 [Act 709] ("PDPA"). This Policy is issued pursuant to the PDPA ("Privacy Policy") and applies to personal information collected and used by ProtectHealth through PRIMIS. The purpose of this Privacy Policy is to outline the reasons, type of personal information we collect, how we use that information in compliance with applicable laws, and the safeguards we have in place to protect that information.

#### **2. WHAT PERSONAL INFORMATION DO WE COLLECT AND WHY?**

Personal information includes information about an identifiable individual. For PRIMIS, types of personal information that we collect include national registration identity card number, date of birth, address, phone number, religion, marital status, race and occupation. PRIMIS generally collects personal information that is voluntarily provided, but we may collect information from third parties where you have registered for a program that requires this data, or otherwise where you consent, or as permitted or required by law.

For Skim Perubatan MADANI beneficiaries, information about you and your health is recorded when you receive benefit under the Skim Perubatan MADANI to help with your disease care, and treatment. Information collected includes, but not limited to:

(1) details of health conditions and illnesses; (2) medicines and other treatments; and (3) records of health information which you shared with all Skim Perubatan MADANI general practitioners.

#### **3. USE AND DISCLOSURE OF PERSONAL INFORMATION**

We use your personal information in the System for the following purpose: (1) providing acute medical treatment to improve health, care and wellbeing; (2) facilitating coordination and ensuring continuity of care among healthcare providers involved in the treatment; (3) ensuring quality of service delivery through audit activities; (4) monitoring and evaluating of Skim Perubatan MADANI to improve processes and services; (5) to generate evidence to improve future health services and policies.

We use confidential health information of Skim Perubatan MADANI beneficiaries within ProtectHealth and share it with other relevant ministries in Malaysia so that they can use it to improve everyone's health and care and reporting to other relevant ministries, as and when required. Most of the time, the information we use and share could not identify you as an individual. Wherever possible, we make

sure that any details that could identify individual people have been removed before we use data (anonymised data). Some of the time, however, we allow the use of data that could potentially identify you (identifiable data), because it needs to be linked to your unique individual health record. We shall apply very strict rules about who can access confidential health information, how it must be protected, and what it can be used for.

#### **4. CONSENT**

By providing personal information to PRIMIS or ProtectHealth, you consent to our collection, use, or disclosure of such personal information in accordance with this Privacy Policy and as permitted or required by applicable laws. An exception is made in cases of legal, medical, or security reasons where it is impossible or impractical to receive consent.

#### **5. SECURITY**

Your personal information is treated as private and confidential information by ProtectHealth. We strive to ensure that your personal information, regardless of format, is protected and kept secure by providing security safeguards that are appropriate to the sensitivity of the information. Although we make every reasonable effort to protect your personal information from unauthorised access, release, use, loss and theft, disclosure, alteration by third parties, copying or modification by physical and logical security procedures, confidentiality policies, and authorisation requirements, you should be aware there is always some risk involved in transmitting information over the Internet. As a result, ProtectHealth does not represent, warrant, or guarantee that personal information will be protected against loss, hacked, cybersecurity and ransomware attack, misuse or alteration and does not accept any liability for personal information submitted by you, nor for your or third parties' use or misuse of personal information.

#### **6. RECORD OF SYSTEM ACCESS AND USAGE**

PRIMIS collects your personal information when your personal information is sent via System account. We will store Personal Data as defined above and other relevant and additional information in this form. Once we have your personal information registered into the System, you are not anonymous to us and PRIMIS shall use this information for the purpose mentioned in this form.

#### **7. CHANGES TO THIS PRIVACY POLICY**

ProtectHealth reserves the right to modify or amend this Privacy Policy from time to time. The most recent version will be published in our website. If any material modifications are made to how we intend to use or disclose personal information, we will contact you accordingly to notify you, or where necessary, obtain your consent. In case of conflict or discrepancy between the English text and the Bahasa Malaysia translation hereof, the English text shall prevail.