

Program Penyumbeluan Perkhidmatan Hospital

Hospital Services Outsourcing Programme (HSoP)

Program Penyumbeluan Perkhidmatan Hospital (HSOP) merupakan inisiatif Kementerian Kesihatan Malaysia (KKM) untuk meningkatkan kebolehcapaian dan kualiti penjagaan kesihatan. Program ini akan menyumbeluar pesakit dari hospital KKM ke kemudahan penjagaan kesihatan swasta.

The Hospital Services Outsourcing Programme (HSOP) is an initiative by the Ministry of Health Malaysia (MOH) to improve healthcare accessibility and quality. HSOP will outsource patients from MOH hospitals to private healthcare facilities.

Objektif | Objective

- Memendekkan Masa Menunggu | *Reduce Waiting Time*
- Mengurangkan Kesyakan Pesakit | *Reduce Patient Congestion*
- Meningkatkan Kualiti Penjagaan Kesihatan Melalui Perkongsian Awam-Swasta (PPP) | *Enhance Healthcare Quality Through Public -Private Partnership (PPP)*

Perkhidmatan Di Bawah HSOP *Services Covered Under HSOP*

1. Perkhidmatan Kardiotorasik | *Cardiothoracic Services*
2. Kardiologi | *Cardiology*
3. Radiologi | *Radiology*
4. Nefrologi | *Nephrology*

Maklumat Lanjut | *Further Info:*

 www.protecthealth.com.my

 hsop@protecthealth.com.my

 +03 8687 2525



BUKU PERJALANAN PESAKIT *PATIENT JOURNEY BOOKLET*

Hospital Services Outsourcing

KARDIOLOGI / CARDIOLOGY

Nama:
Name:

Nombor IC:
IC Number:

Nombor Telefon:
Phone Number:

Hospital KKM:
MOH Hospital:

Pembekal Panel:
Panel Provider:

Prosedur:
Procedure:

PATIENT JOURNEY

PERJALANAN PESAKIT

1. Patient Selection by MOH Specialist

Pemilihan Pesakit oleh Pakar Perubatan KKM

- Patient signs Participation & Data Sharing Consent
Pesakit menandatangani Borang Penyertaan dan Persetujuan Perkongsian Data
- MOH Specialist initiates patient referral
Pakar Perubatan memulakan proses rujukan pesakit

Tarikh
Date

Tandatangan
Signature

2. Patient pays at MOH Hospital Revenue Unit (Unit Hasil)

Pesakit membuat bayaran di Hospital KKM Unit Hasil

Tarikh
Date

Tandatangan
Signature

3. Patient waits for Panel Provider call for appointment

Pesakit menunggu Panel Perkhidmatan menghubungi untuk temujanji

Tarikh
Date

Tandatangan
Signature

4. Patient attend appointment at Panel Provider

Pesakit menghadiri temujanji di Panel Perkhidmatan

- Patient signs Participation & Data Sharing Consent
Pesakit menandatangani Borang Penyertaan dan Persetujuan Perkongsian Data
- Patient undergoes procedure/investigation
Pesakit menjalani prosedur / pemeriksaan

Tarikh
Date

Tandatangan
Signature

5. Patient is discharged from Panel Provider

Pelepasan pesakit daripada Panel Perkhidmatan

- Respond to ProtectHealth SMS satisfaction survey
Memberikan maklumbalas kepada SMS daripada ProtectHealth mengenai tinjauan kepuasan

Tarikh
Date

Tandatangan
Signature

6. Patient continues follow-up at MOH Hospital

Pesakit meneruskan temujanji susulan di Hospital KKM

Tarikh
Date

Tandatangan
Signature

Cardiology Investigation Penyiasatan Kardiologi

- Follow up date given at MOH before outsourcing patient (4 weeks)

Tarikh temujanji susulan diberikan di KKM sebelum pesakit disumberluar (4 minggu)

Cardiology Intervention Kardiologi Intervensi

- Follow up date given at MOH before outsourcing patient (4 weeks)

Tarikh temujanji susulan diberikan di KKM sebelum pesakit disumberluar (4 minggu)

Cardiology Pediatric Kardiologi Pediatrik

- Follow up date given at MOH before outsourcing patient (4 weeks)

Tarikh temujanji susulan diberikan di KKM sebelum pesakit disumberluar (4 minggu)